



المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER

Domain	Category	Topic Alignment (10 %)	Impact (40%)	Spread and Sustainability (15%)	Value and Innovation 20%	Engagement 15%
Healthcare Organizations Criteria	Hospitals	<p>A clear rationale for the initiative/project.</p> <p>An explanation of how the organization has successfully placed patient safety at the center of all it does.</p> <p>What did you see as a need for improvement or need for change? Clearly describe the problem – why is it important?</p> <p>What steps or methodologies were used to solve the problem?</p>	<p>Evidence the initiative has directly improved patient safety and contributed to the delivery of consistently high-quality care.</p> <p>This should be quantitative and/or qualitative to cover any aspect of the safe delivery of care.</p> <p>Quantitative data examples: cost savings, lower infection rates, reduced number of falls/accidents.</p> <p>Qualitative data examples: patient satisfaction survey results, letters from</p>	<p>An initiative which has, or could, spread beyond the department in which it originated – to other areas of the hospital. This means that practices or initiatives which are replicable, and which could be or have been taken up by other departments.</p> <p>Is there a plan for how the project's new ways of working and improved outcomes would become the norm?</p>	<p>Clear evidence the initiative has improved value. Where possible, this should include evidence of improved financial value as well as value to patients through improved quality.</p> <p>How was this innovative? is it a new idea, process, technology?</p> <p>Is it transformative for patient safety outcomes?</p>	<p>Clear evidence all relevant parties were fully and meaningfully engaged in the initiative, including patients and families, community, board and staff in planning, design and implementation of the project, able to make suggestions for improvements, as appropriate.</p> <p>Was a team approach used?</p>



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			patients/family members/staff. What was the outcome/impact on patient safety?	Strategies are in place to ensure the project's continued sustainability. Is it scalable?		
Primary Care Centers	<p>A clear rationale for the initiative/project</p> <p>What was the primary care center patient safety issues that required improvement, why did it need improvement, how was it addressed, what were the results, how was patient safety improved?</p> <p>How was patient safety incorporated into primary care, what are the lesson learned that could assist other</p>	<p>Evidence the initiative has directly improved patient safety and contributed to the delivery of consistently high-quality care.</p> <p>Evidence that should be quantitative data and can also include qualitative data as appropriate.</p> <p>Quantitative examples: cost savings, reduced</p>	<p>Initiatives which have spread widely within the primary center, or alternatively, evidence the work could easily be replicated elsewhere.</p> <p>Is there a plan for how the project's new ways of working and improved outcomes would become the norm.</p>	<p>Evidence the initiative has improved value. Where possible, this should include evidence of improved financial value as well as value to patients through improved quality.</p> <p>How was this innovative? is it a new idea, process, technology?</p> <p>Is it transformative</p>	<p>Clear evidence of the engagement approach with all relevant parties in a meaningful way in the planning, design and implementation of the initiative. This should include managers, nurses, as well as patients, families, community where appropriate.</p> <p>Was it a team approach?</p>	



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		primary care centers services.	diagnostic errors, survey. Qualitative examples: patient satisfaction survey results, patients/family members/staff, case studies, testimonials, stories, letters etc. What was the outcome/impact on patient safety?	Are strategies in place to ensure the project's continued sustainability? Is it scalable?	for patient safety outcomes?	
Ambulatory Care Centers	A clear rationale for the initiative/project. A clear explanation of how the work drew on existing best practice in patient safety for Poly clinic. What was the poly clinic patient safety issues that required improvement, why did it need improvement, how was it addressed, what were the results,	Evidence safety for patients receiving care has improved as a direct result of the safety initiative. This should be quantitative data but can also include qualitative data as appropriate. Quantitative examples: cost savings, reduced diagnostic errors, survey. Qualitative	Initiatives which have spread to other departments, or which could demonstrably be replicated by other departments. Is there a plan for how the project's new ways of working and improved?	Evidence the initiative has improved value. Where possible, this should include evidence of improved financial value as well as value to patients through improved quality. How was this innovative? Is it a new idea,	Clear evidence of the engagement approach with all relevant parties in a meaningful way in the planning, design and implementation of the initiative. This should include managers, nurses, as well as patients, families, community where appropriate. Was it a team approach?	



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		<p>how was patient safety improved?</p> <p>How was patient safety incorporated into poly clinic services?</p> <p>what is the lesson learned that could assist other poly clinics?</p>	<p>examples: patient satisfaction survey results, patients/family members/staff, case studies, testimonials, stories, letters etc.</p> <p>What was the outcome/impact on patient safety?</p>	<p>outcomes would become the new norm.</p> <p>Are strategies in place to ensure the project's continued sustainability?</p> <p>Is it scalable?</p>	<p>process, technology?</p> <p>Is it transformative for patient safety outcomes?</p>	
Community Pharmacy	<p>A clear rationale for the initiative/project</p> <p>An explanation of how the initiative drew on existing best practice.</p> <p>What was the pharmacy patient safety issues that required improvement, why did it need improvement, how was it addressed, what were the results, how was patient safety improved?</p> <p>How was patient safety incorporated into pharmacy? What are</p>	<p>Evidence medication management has improved as a direct result of the initiative. This should include quantitative and qualitative data, as appropriate.</p> <p>Quantitative examples: cost savings, reduced medication errors, survey. Qualitative examples: patient satisfaction survey</p>	<p>Initiatives which have been used across staff groups, or which could demonstrably be used in a wide range of pharmacy settings. Can it be replicated?</p> <p>Is there a plan for how the project's new ways of working and improved?</p>	<p>Evidence the initiative has improved value. Where possible, this should include evidence of improved financial value as well as value to patients through improved quality</p> <p>How was this innovative? Is it a new idea, process, technology?</p>	<p>Clear evidence all relevant parties were in engaged a meaningful way in the planning, design, and implementation of the patient safety initiative . This should include patients, families, community and staff where appropriate.</p> <p>What was the engagement approach utilized?</p>	



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		the lesson learned that could assist other pharmacies?	results, patients/family members/staff, case studies, testimonials, stories, letters etc. What was the outcome/impact on patient safety?	outcomes would become the new norm. Strategies are in place to ensure the project's continued sustainability. Is it scalable?	Is it transformative for patient safety outcomes?	
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